



When Necessary for Assistance

12. One may inquire by a member of the opposite gender when the objective is to determine the proper assistance necessary for the other's situation, or to determine what to daven for.

For example:

- A representative of a medical referral organization can inquire about the health of a particular patient of the opposite gender in order to guide him/her to the most suitable physician.
- When looking to give *tzedakah*, one may inquire about the specifics of a cause in order to decide how much to donate.
- One may inquire about the condition of a sick person in order to see how they can be helped.

(Avnei Mishpat and Kerem Shlomo, cited in Otzar Haposkim 21:48-50; Shulchan Haezer 3:4)