



A Recording

12. The prohibition of *kol islah* (when prohibited, as explained) is not limited to hearing the woman's voice directly. It also applies to a voice that is projected through a microphone or telephone, or even to a recording. (*Chelkas Yaakov* OC 30; *Be'er Moshe* 7:109; *Shevet Halevi* 3:181; *Minchas Yitzchok* 7:70; see *Halichos Shlomo* – *Tefillah* 20:12)

13. Ideally, the owner of a store or other business should ensure that the recording one hears when calling the business phone line feature a male voice. If that is not possible, and a female is used for the recording, she must speak in an ordinary, conversational tone – not in an alluring manner.