



A Recording

12. The prohibition of *kol ishah* (when prohibited, as explained) is not limited to hearing the woman's voice directly. It also applies to a voice that is projected through a microphone or telephone, or even to a recording. (*Chelkas Yaakov OC 30; Be'er Moshe 7:109; Shevet Halevi 3:181; Minchas Yitzchok 7:70; see Halichos Shlomo – Tefillah 20:12*)

13. Ideally, the owner of a store or other business should ensure that the recording one hears when calling the business phone line feature a male voice. If that is not possible, and a female is used for the recording, she must speak in an ordinary, conversational tone – not in an alluring manner.